

The Family Resource Center of Southwest Florida, Inc.

Client Satisfaction Survey

Supervised parent Unsupervised parent Foster parent Other _____

How long did you utilize the FRC for Supervised Parenting Time? _____

1=completely dissatisfied 2=somewhat satisfied 3=neutral 4=satisfied 5=completely satisfied

	1	2	3	4	5	N/A
The Intake and Orientation Process						
Ease of scheduling the Intake Appointment						
The Orientation provided me with helpful information						
The staff was courteous and attentive to my concerns						
My questions and concerns were addressed						
The staff was professional in their interactions						
Supervised Parenting Time						
The drop off and pick up provided safety and security						
The staff were courteous and attentive to the children and me						
The monitors were attentive during the parenting time						
Supervised parenting time was scheduled conveniently						
The environment was appropriate for the time sharing						
Privacy and confidentiality were regarded						
The monitors were professional in their interactions						
The environment provided a sense of safety and security for parent and child						

Use back side of Survey if necessary

What did you like about using the Family Resource Center for supervised parenting time?

What could be improved in the services and service delivery provided by the Family Resource Center?